

Keeping you safe at your next dental visit

Before your appointment



- You will need to complete a new medical history form 24-48 hours before every appointment. This can be done at www.eastparkdental.co.uk/portal
- Please do not attend the practice without an appointment or if you are experiencing any cold/flu/COVID symptoms.

Preparation



- Before you leave home please brush your teeth, use the lavatory and ensure you are well hydrated.
- Please only bring essential items with you, do not bring bags and come alone unless you need assistance.
- We recommend you wear a face covering when coming into the practice.

At your appointment



- When you arrive, please check-in online via our Patient Portal. If you are unable to do this, please call us from your car to let us know you have arrived.
- To reduce the use the waiting room we will let you know when we are ready for you.
- If you do not have a mobile phone or do not arrive by car, please come straight to the door.
- Please ring the doorbell and wait for the door to be opened. You will be greeted by a team member in PPE.
- You will be guided through what to do, including hand hygiene and social distancing.

Please be reassured



- Our decontamination procedures are some of the best across healthcare, and all clinical areas are thoroughly decontaminated between patients.

Thank you for your continued understanding